

## Barry and Carol Hintz

July 22, 2012

David Schertzing  
David G. Schertzing Builders, Inc.  
2802 Forest River Drive  
Lansing, MI 48906

Dear Dave,

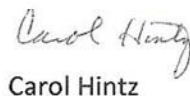
We are delighted with the kitchen remodeling you just completed for us. Three things stand out for us.

1. You took the time to understand what we wanted to accomplish and improved on the ideas that we had. You visited the house a couple of times to get measurements, look at utilities and generally understand the house and create a plan with us. I was surprised that one contractor who specializes in kitchens and baths had us fill out a "dream sheet" before meeting with him at his office. He never looked at the dream sheet and kept telling us how good he is and that, if we paid him \$900.00, he would come and look at the house! You kept it about our needs and wants at every step.
2. Having known you for years, we already knew that you had integrity; what we found out was that doing business with you was doing business with a professional. You put everything in writing, laid out a plan before you started and kept to the plan. You called at the end of the day, on most days, to give us an update or heads up. We could depend on a weekly plan showing up in our email on Sunday laying out the schedule for the upcoming week. We knew the original completion date was going to slip when issues arose with removal of the old slate floor. There were no bad surprises! We were pleasantly surprised, however, when we first saw the sheets of plastic taped to the floor and ceiling on both ends of the work area to limit sawdust and other debris from spreading throughout the house.
3. The results speak for themselves. The place looks great in our eyes! Maybe it is because you are a finish carpenter that every detail was done with the final look in mind. The workmanship is obvious in everything, including the sub-contract work you had done. The places that you recommended for picking out materials gave us a great selection of colors, styles and quality in cabinets, flooring and countertops. We've had lots of compliments so far and expect even more in the future.

We give an unqualified recommendation to anyone considering having work done by David G. Schertzing Builders!

Sincerely,

  
Barry Hintz

  
Carol Hintz