

September 6, 2014

David,

Thank-you for the superb job you and your subcontractors did on our kitchen remodel project. It is brighter and utilizes space much more efficiently making it easier to entertain as well as just making it more livable.

The project was finished in the 3 week time frame you estimated would be needed after the preliminaries of selecting the materials we wished to have used, and the building of the additional cabinets we required. The kitchen was actually up and useable after 2 weeks with final finish work completed in the last week. We both appreciated that you showed up when you stated you would be here and worked around our schedule as much as possible. The subcontractors were prompt and arrived within the times you stated that they would arrive. We also appreciated the efforts by all to keep the mess to an absolute minimum.

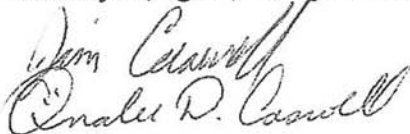
The cabinet maker, Klein's Cabinets and Interiors, did an excellent job of matching the finish of the new cabinets to the old cabinets. No one can tell the original cabinets from the new cabinets. Klein's listened to what we wanted to accomplish spacewise in the space available and made very good suggestions for utilizing the corner space with a turntable and building cubby holes for our office area as well as making additional shelves to fit our existing cupboards. The cabinet for my stand mixer works very well. It keeps the heavy mixer available but off my countertop when not needed. Then it springs up easily to the proper height for me when I need it. Thank you for locating this company.

Paxton Products patiently worked with us to select the granite and laminate to use, to include moving pieces of granite so we could get a better look at them out in their warehouse area. The granite selected was a remnant that was able to fit the small island I needed and turned out beautiful. They were able to fashion a small shelf for over the oven from what was left as an extra special request. A special desk area was made and the creative suggestion to solve a small problem by the countertop craftsman makes it work very well. A number of people said that it would never be used as a desk but we do use it that way and love it since it keeps mail and papers off my table and kitchen counters and keeps everything handy for our home finances and calendar.

Since some cabinets were being moved the flooring underneath needed patching and the flooring people did an excellent job. We were very impressed and grateful that they found a way to accomplish that job without the need to rip-up half the floor. Please convey our appreciation to all your subcontractors for their pleasant attitudes, high quality workmanship, and overall professionalism. They are a good group.

We can confidently recommend you to anyone anticipating any kind of remodeling project or major building project. You are knowledgeable of the various building trades and can properly coordinate the activities of the subcontractors. You have been pleasant and easy to work with, as well as responsive in a timely manner to any concerns or questions that we had during the project.

Thank you, again, for a job well done.



Jim and Onalee Caswell